

ROCK COUNTY HUMAN SERVICES PROGRAM GUIDE

This desk guide is to be used as a tool to guide families to available resources and to encourage collaboration with Rock County program providers. Please refer families to each program directly regarding specific program criteria and status of services being offered in Rock County.

Comprehensive Community Services (CCS)

CCS provides treatment for children and adults with mental health and substance abuse needs that are greater than outpatient care.

Population Served: Children and adults who have mental health or substance abuse diagnosis who are in need of psychosocial rehabilitation services, per a state screen and medical necessity. *Must have MA at time of enrollment*

Program Participation: Participation is voluntary. Length of participation depends on a variety of circumstances including initial eligibility criteria and recommended programming and each participant's willingness to engage in programming.

Referral Process: Anyone can make a referral by calling 608-757-5025 *Average wait list is 2 months*

- CCS Service Facilitators have 30 days from completing Intake paperwork with the client/family to complete a Functional Screen to determine eligibility, a Comprehensive Assessment, and the Individual Service Plan (ISP).

Program Details/Timelines To Be Aware Of:

- Comprehensive Assessments and Functional Screens are completed annually.
- Individual Service Plans (ISPs) are updated every 6 months

Main Contact:

Jenna Singer, Program Manager
608-921-7421
Jenna.Singer@co.rock.wi.us

Child Protective Services (CPS)

CPS focuses on the safety of children and support for parents/caregivers to strengthen families and promote safe and nurturing homes.

Population Served: Children ages 0 - 17 years old who are victims/suspected victims of abuse and/or neglect.

Program Participation: Participation is not voluntary when safety concerns are identified. Once safety concerns are identified some services families may engage in are Family Team Meetings, Family Recovery Court, Parents Supporting Parents, etc. Voluntary services may be available when there are identified needs for support.

Referral Process: Anyone can make a referral by calling the Access/Referral Line at 608-757-5401

- All reports are required to be screened within 24 hours. If reports warrant further investigation, Initial Assessments and safety decisions must be made within 60 days.

Main Contact:

Rock County Access Line
608-757-5401

Youth Justice (YJ)

In collaboration with local law enforcement agencies and the Rock County Court, YJ provides case management services for youth to ensure community safety, increase skills and promote positive behavioral change.

Population Served: Youth ages 10 - 16 years old who have committed a crime as determined by local law enforcement.

Program Participation: Wisconsin State Statute, Chapter 938, governs the authority of youth involved in the YJ system. Several factors are taken into consideration, and participation in the YJ program varies case by case. Average participation is 6 months - 1 year.

Referral Process: Law Enforcement is the **only** referral source.

Main Contacts:

Northern Rock County: Ben Dobson, Youth Justice Supervisor
608-757-5913
benjamin.dobson@co.rock.wi.us

Southern Rock County: Jeremy Brown, Youth Justice Supervisor
608-363-6226
Jeremy.brown@co.rock.wi.us

Dannie Evans
Youth & Family Development Services Supervisor
608-363-6222
Dannie.evans@co.rock.wi.us

Crisis Intervention

Rock County Crisis Intervention provides services to people of all ages who are experiencing a mental health and/or an alcohol or drug related emergency.

Population Served: Individuals and families in Rock County. No age of eligibility.

Referral Process: Crisis operates 24-hours a day, seven days a week. Anyone can call the 24-Hour Crisis Line at 608-757-5025

Program Details/Timelines To Be Aware Of: Crisis staff provide support and assessment by phone or in-person throughout the community and at the DWRC.

24 HOUR CRISIS LINE: 608-757-5025

Crisis Stabilization

Crisis Stabilization is a service that provides assessment, crisis planning and case management to individuals with mental illness who are in crisis and may otherwise be placed in a more restrictive setting.

Population Served: Individuals and families in Rock County. No age of eligibility.

Referral Process: Referrals primarily come from crisis intervention staff, behavioral health resource liaisons, connections staff and inpatient facilities.

Program Details/Timelines To Be Aware Of: This program is designed to be short-term by supporting the needs of the individual to stabilize while remaining in the community.

Connections

Connections referral services that can help clients, family members, community members, and referring providers link to behavioral health and substance use services. These services may include referral to community agencies, assistance with understanding services available for insured individuals, as well as screening and assessment for admissions to Rock County Behavioral Health treatment services and programs.

Anyone can make a referral by calling 608-757-5025.

Children's Long Term Support (CLTS)

CLTS is a Medicaid Funded Program that provides services to assist children and their families live their best lives in their homes and community. Children eligible for services have a diagnosed intellectual/ developmental, mental health or physical disability.

Population Served: Individuals 0 - 21 years old who are:

- Eligible for Wisconsin Medicaid (Katie Beckett, BadgerCare, SSI, Waiver MA, Adoption Assistance)
- Live at home, in foster care, or other eligible setting in the community
- Eligible for a level of care that participants would receive through a hospital, nursing home, or an institution based on their needs

Program Participation: Participation is voluntary. Services can be provided up until a participant is 22 years old as long as they remain eligible through annual functional screening.

Referral Process: Anyone can make a referral by:

- Calling the Child Referral Line at 608-757-5123
- Emailing childreferral@co.rock.wi.us
- Making referral in person at Rock County Human Services 1717 Center Avenue, Janesville, WI 53546
- Making referral through internal referral system (not available for contracted providers or general public).

Program Details/Timelines To Be Aware Of:

- Referrals are screened for eligibility within 45 days.
- Functional screens for continued eligibility are completed annually.
- Individual Service Plans (ISPs) are completed every six months

Main Contact for General Program Information:

Julie Butz, CLTS Program Manager
608-757-5283
Julie.Butz@co.rock.wi.us

Main Contact for CLTS Referral and Intake Information:

Angela Bouton, CLTS Intake Supervisor
608-757-5123
Angela.Bouton@co.rock.wi.us

Birth to 3

Birth to 3 provides Early Intervention Services for children 0-3 years old who have developmental delays (Gross Motor, Fine Motor, Social-Emotional, Cognitive, Communication) or disabilities.

Note: Birth to 3 is provided by UCP of Greater Dane County out of the Janesville office for all of Rock County

Population Served: Children 0 - 3 years old who have development delays, diagnosed condition/disability that have a high probability of resulting in a developmental delay, and/or demonstrating atypical development that is adversely affecting the child's overall development.

Program Participation: Participation in Birth to 3 is voluntary, however, Parents/Legal Guardians must be the ones to consent to screening, evaluations, and ongoing services (even if other caregivers/foster parents want to participate) unless there is a court order indicating others have the authority to consent. Services can take place at home, in childcare setting, and in the community as requested by families and with any caregiver interested in participating. Services can continue up until the day before a child turns 3 years old.

Referral Process: Anyone can make a referral if they suspect a developmental delay or want to confirm a child is on track by:

- Calling 608-898-4400
- Emailing B3@ucprock.org ***Referral form is available****
- In person/by mail at UCP Birth to 3, Rock County, 200 W Milwaukee St., Janesville, WI 53548

Program Details/Timelines To Be Aware Of:

- Birth to 3 provides services using Primary Coach Model. This is different than outpatient/medical models.
- Birth to 3 is NOT income based
- Individual Family Services Plans (IFSPs) are reviewed minimally every 6 months.
- If children are enrolled in Birth to 3 and potentially eligible for Early Childhood Special Education Services through the child's local school district, Birth to 3 will assist with the referral process for when the child turns 3 years old.

Main Contact for Families/Community:

UCP Birth to 3 Main Office
608-898-4400
B3@ucprock.org

Main Contacts for Program Providers:

Ann Seffernick, Program Director
608-898-4401
AnnSeffernick@ucprock.org

Jamie Kersten, Assistant Director
608-235-7509
JamieKersten@ucprock.org