DAPIM™ Process Work Products Flywheel

Define

Work products – baseline surveys and measures, alignment notes, initial feelings, ground rules, defined areas for improvement

Monitor

Work products – monitoring quick wins, and other changes, evaluations and measures of progress and impact

Performance & Capacity

Assess

Work products – findings: strengths and gaps, root causes and general remedies

Implement

Work products – team activities, action plans, charters for working teams, communication efforts

Plan

Work products – quick wins, mid- and long- term improvement plans, communication and capacity plans