

# IMPROVING PROFESSIONAL COLLABORATION

WE ARE LOOKING FOR TEAMS BRINGING STAFF FROM CHILD WELFARE AND ONE OR MORE OTHER SYSTEM(S):

## 1 CHILD WELFARE

Child Protective Services

Youth Justice

Indian Child Welfare

## 2 BEHAVIORAL HEALTH / HUMAN SERVICES

Children's Long-Term Support (CLTS)

Comprehensive Community Services (CCS)

Behavioral Health (Substance Use or Mental Health)

Birth to Three Program

## MISSION



To enhance collaboration between child welfare and behavioral health / human services partners resulting in the needs of children and families being better understood and plans / services that are family-centered, strengths-based, streamlined, supportive and flexible.

## WHO IS ON A PDSA TEAM?



The county or tribal child welfare agency must recruit a team of PDSA participants committed to attending all sessions, implementing changes, and collaborating for the 5-6 month cohort. Teams at a minimum must include at least one from each of the following groups:

Child welfare supervisor(s)  
(CPS, YJ, ICW)

Child welfare direct service professional(s)  
(CPS, YJ, ICW)

Behavioral health/human services agency program supervisor(s)

Behavioral health/human services agency program direct service professional(s)



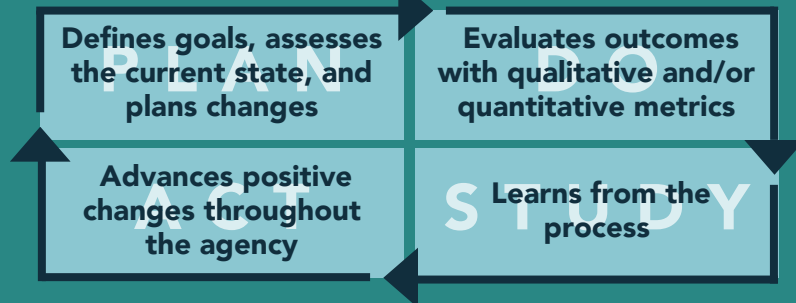
## PURPOSE:

Families co-involved with both child welfare and behavioral health / human services are faced with navigating two systems. Effective and efficient communication between these two systems is critical for children and families to meet goals, enact positive change, and decrease "systems burnout". This PDSA will identify contributing factors to effective and ineffective collaboration between the two systems and will support participants in working together as a team using the PDSA process to identify ways to improve communication and collaboration.



## WHAT IS A PDSA COLLABORATIVE? ▶▶

Child welfare agencies form teams of professionals and supervisors to implement organizational changes unique to their agency using the PDSA model:



## HOW TO APPLY ▶▶

### TO APPLY, VISIT:

<https://wcwpds.wisc.edu/organizational-development-unit/organizational-process-improvement/plan-do-study-act-pdsa-collaborative/>

One team application must be completed by a director, manager or supervisor.

Applications are due midnight,  
October 31, 2024.

## MORE INFORMATION ▶▶



### COST

No WCWPDS training fees. Your agency is responsible for travel costs only.



### CONTINUING EDUCATION HOURS

Participants receive one continuing education hour (CEH) for each hour spent in PDSA Collaborative planning sessions (~21 hours total).



### ADDRESSES 3 WI DCF STRATEGIC TRANSFORMATION PILLARS

- ▶ Strengthen local communities and support families in their homes.
- ▶ Keep children in a family setting whenever possible.
- ▶ Support our workforce with solutions and improvements.



## TIMELINE

JANUARY 2025 to MAY 2025

Attendance expectations: 4 in-person planning sessions in MADISON.

- Session 1: January 16, 2025, 9am-3:30pm
- Session 2: February 20, 2025, 9am-3:30pm
- Session 3: April 3, 2025, 9am-3pm
- Session 4: May 20, 2025, 9am-3pm

Two team TA Calls (on Zoom) date/time TBD. First TA call will fall between Planning Session 2 & 3 and second TA call will fall between Planning Session 3 & 4.



### Q&A SESSION

Wednesday, October 16 from 12pm - 1pm

Zoom link: <https://uwmadison.zoom.us/j/96993384237>



PDSA Collaboratives are facilitated by the Organizational Process Improvement Unit (OPI) of the Wisconsin Child Welfare Professional Development System (WCWPDS), in partnership with the Wisconsin Department of Children and Families. For questions, contact Jenny Fahy at [jlfahy@wisc.edu](mailto:jlfahy@wisc.edu) or 608-263-6115.

