

# Wisconsin Child Welfare Worker Dashboard

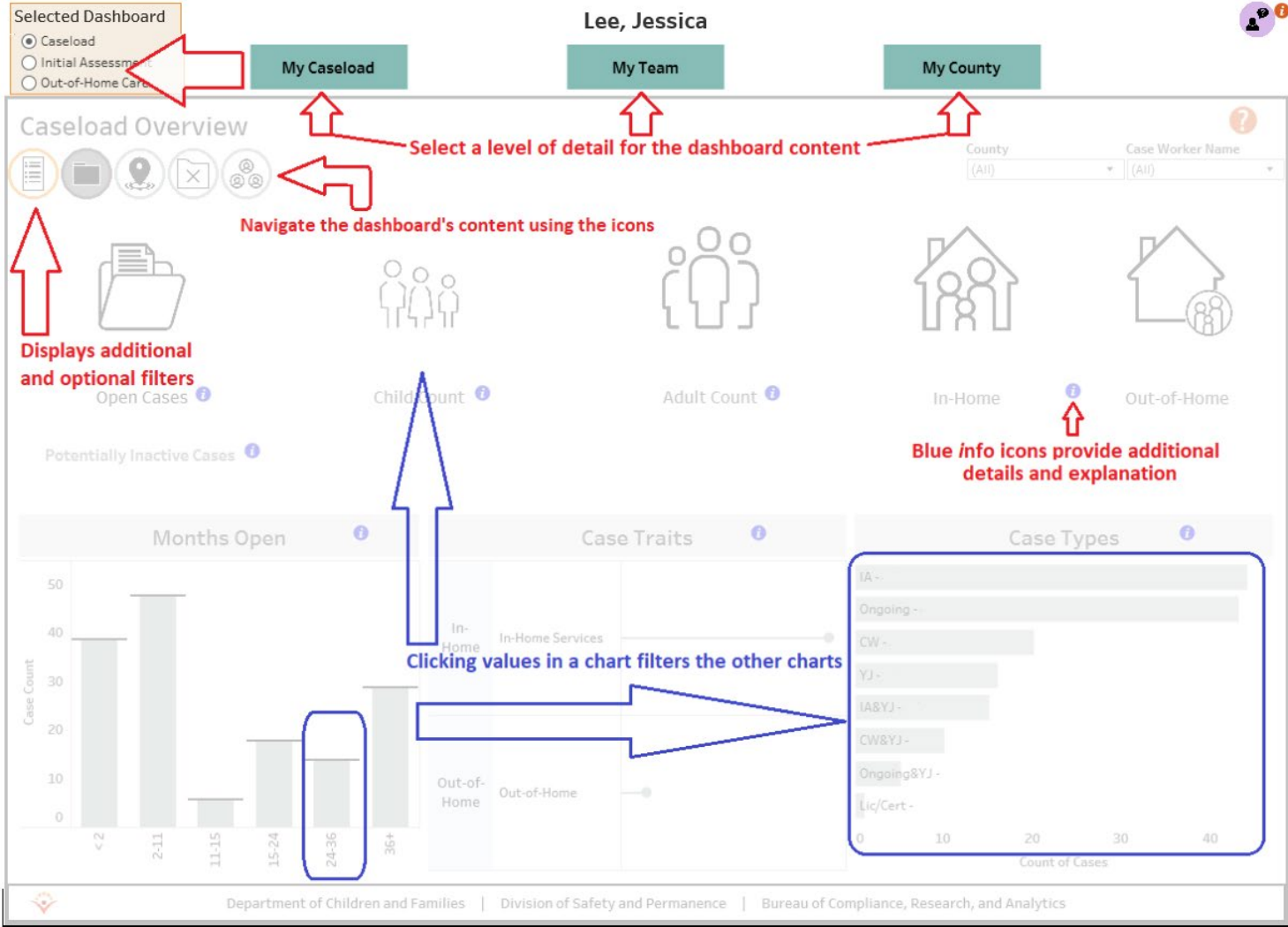
The Worker Dashboard provides a snapshot of current caseload, by worker, team, or county, and by subject area. The content of this dashboard is divided into three subject areas: Caseload, Initial Assessment, and Out-of-Home Care. Screenshots and descriptions of the pages of this dashboard are provided below.

## Contents

- Purple Overlay Instructions Icon .....2**
- Caseload Tab - Filter Icon .....3**
- Caseload Tab – Caseload Overview Icon.....4**
- Caseload Tab – Case Location Map Icon .....5**
- Caseload Tab – Potentially Inactive Cases Icon.....6**
- Caseload Tab – Overview by Case Worker Icon .....7**
- Caseload Tab – Overview by Case Worker Icon – Case Participant Detail.....8**
- Initial Assessment Tab – Open Initial Assessments Icon .....9**
- Initial Assessment Tab – Initial Assessment Trends Icon.....10**
- Out-of-Home Care Tab - Current Open Out-of-Home Care Icon.....11**
- Out-of-Home Care Tab - Current Open Episodes Icon.....12**
- Out-of-Home Care Tab - Current OHC CANS Icon.....13**
- Out-of-Home Care Tab – Permanency Planning Icon.....14**
- Out-of-Home Care Tab - Discharges Icon (Gray Overlay).....15**
- Out-of-Home Care Tab - Discharges Icon.....16**

# Purple Overlay Instructions Icon

The purple overlay instructions icon in the upper right corner of the dashboard provides insight into how to navigate this dashboard.



The screenshot shows a dashboard for 'Lee, Jessica' with three main tabs: 'My Caseload', 'My Team', and 'My County'. A 'Selected Dashboard' dropdown is set to 'Caseload'. The main content area is titled 'Caseload Overview' and includes a navigation bar with icons for 'Open Cases', 'Child Count', 'Adult Count', 'In-Home', and 'Out-of-Home'. Below this are three charts: 'Months Open', 'Case Traits', and 'Case Types'. The 'Months Open' chart has a bar for '24-36' selected. The 'Case Types' chart shows various case categories. Annotations with arrows point to these elements, explaining their functions.

**Selected Dashboard**  
● Caseload  
○ Initial Assessment  
○ Out-of-Home Care

**My Caseload** | **My Team** | **My County**

**Caseload Overview**

County: (All) | Case Worker Name: (All)

**Navigation Icons:**  
- Open Cases (Folder icon)  
- Child Count (Family icon)  
- Adult Count (Family icon)  
- In-Home (House icon)  
- Out-of-Home (House icon)

**Info Icons:** Blue 'i' icons are present next to 'Open Cases', 'Child Count', 'Adult Count', 'In-Home', 'Out-of-Home', 'Months Open', 'Case Traits', and 'Case Types'.

**Months Open Chart:**  
Case Count vs. Months Open (x-axis: <2, 2-11, 11-15, 15-24, 24-36, 36+). The 24-36 bar is selected.

**Case Traits Chart:**  
In-Home, In-Home Services, Out-of-Home, Out-of-Home.

**Case Types Chart:**  
IA - Ongoing -  
CW -  
YJ -  
IA&YJ -  
CW&YJ -  
Ongoing&YJ -  
Lic/Cert -  
Count of Cases (0 to 40)

**Annotations:**  
- Red arrows: 'Select a level of detail for the dashboard content' (pointing to tabs), 'Navigate the dashboard's content using the icons' (pointing to navigation icons), 'Displays additional and optional filters' (pointing to navigation icons), 'Blue info icons provide additional details and explanation' (pointing to info icons).  
- Blue arrow: 'Clicking values in a chart filters the other charts' (pointing from the 24-36 bar to the Case Types chart).

### Caseload Tab - Filter Icon

This filter icon provides a means to filter the pages of the caseload tab by Case Trait (In-Home, OHC, Post-Permanency Support, Intensive In-Home Services, or Subsidy-Only), Case Type, or by the 'Active Cases' or 'Potentially Inactive Cases' filter.



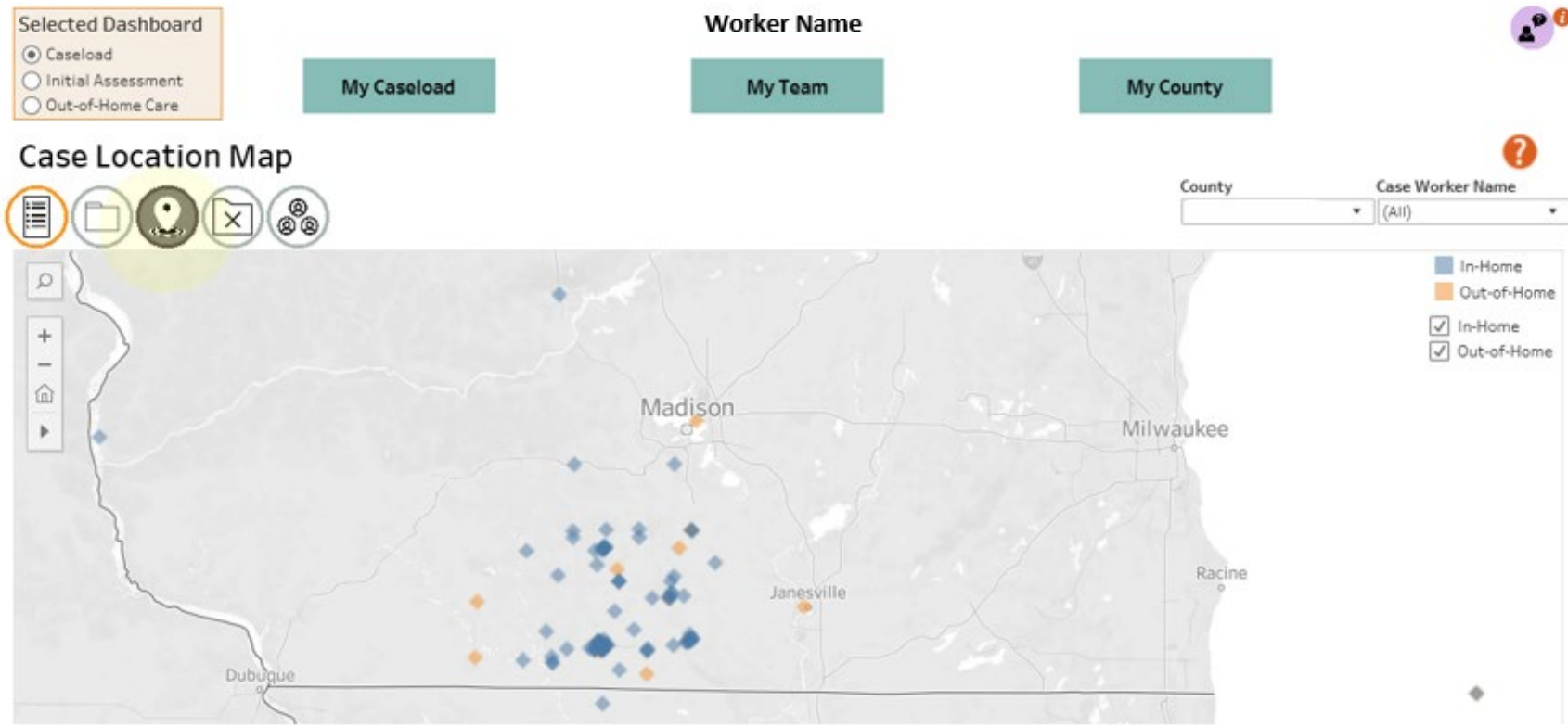
### Caseload Tab – Caseload Overview Icon

The Caseload Overview Icon provides several high-level counts of current cases, including total cases, children, and adults.



### Caseload Tab – Case Location Map Icon

The Case Location Map icon provides a visualization of where all open cases are located. It is also color coded to see if the case is in-home or in OHC.



### Caseload Tab – Potentially Inactive Cases Icon

The Potentially Inactive Cases tab provides a list of cases with no face-to-face contact in 81(+) days, or no approved casework in 6(+) months. This list is provided to assist in helping counties identify cases to close as cases that remain open even when they are essentially done artificially inflate caseload numbers.



**Selected Dashboard**

- Caseload
- Initial Assessment
- Out-of-Home Care

Worker Name

My Caseload | My Team | My County | **Statewide**

**Potentially Inactive Cases**

County: [All] Case Worker Name: [All]

[Export Case List](#)

Case Worker	Case Name	Case ID	Case Type	Months Open	Days Since F2F Contact	Days Since Last Work Approved	All Children	Children Out-of-Home
YJ			YJ	5	-	-	1	0
YJ			YJ	3	-	-	2	0
YJ			YJ	5	-	-	1	0
IABYJ			IABYJ	6	169	127	5	0
YJ			YJ	4	-	-	3	0
YJ			YJ	4	-	-	1	0
YJ			YJ	5	-	-	2	0
YJ			YJ	4	-	-	4	0
IABYJ			IABYJ	5	94	72	4	0
YJ			YJ	5	-	-	2	0
YJ			YJ	5	-	-	6	0
YJ			YJ	5	-	-	6	0
IA			IA	6	154	105	1	0
CW			CW	3	-	-	1	0
Ongoing			Ongoing	43	25	248	1	0
YJ			YJ	23	45	667	4	0
YJ			YJ	2	-	-	4	0
YJ			YJ	12	22	-	1	0
Ongoing			Ongoing	7	116	150	1	0
Ongoing			Ongoing	38	105	18	1	1
YJ			YJ	15	58	-	2	0
YJ			YJ	17	60	318	1	0
YJ			YJ	11	43	-	1	0
YJ			YJ	6	18	-	1	0
YJ			YJ	8	30	-	1	0
YJ			YJ	20	15	559	4	0
YJ			YJ	14	24	-	3	0
YJ			YJ	26	22	318	5	0
Ongoing			Ongoing	17	21	216	2	0

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### Caseload Tab – Overview by Case Worker Icon

The Overview by Case Worker icon provides a detailed list of all cases that have a primary assignment to the selected worker.

Selected Dashboard

- Caseload
- Initial Assessment
- Out-of-Home Care


Worker Name

My Caseload


My Team




My County

Statewide



**Overview by Case Worker**



County: (All)

Case Worker Name: (All)

Case Worker	Case Name	Case ID	Case Trait	Active Court Document Flag	Months Open	Days Since F2F Contact	All Children	Children Under 6	Children In-Home	Children Out-of-Home	Children Unsafe	Total Served	
Worker Name	Case Name	Case ID	In-Home Services	N	0	-	1	0	1	0	1	2	
			In-Home Services	N	0	18	2	0	2	0	0	0	6
			In-Home Services	N	0	-	1	0	1	0	0	0	5
			In-Home Services	N	0	-	1	0	1	0	0	0	4
			In-Home Services	N	2	-	5	3	5	0	1	11	
			In-Home Services	N	2	-	4	0	4	0	0	6	
			In-Home Services	N	0	-	5	1	5	0	0	8	
			In-Home Services	N	5	49	3	0	3	0	1	5	
			In-Home Services	N	0	-	2	1	2	0	0	7	
			In-Home Services	N	0	-	2	0	2	0	0	5	
			In-Home Services	N	1	-	5	1	5	0	0	7	
			In-Home Services	Y	0	-	11	7	11	0	6	21	
			In-Home Services	N	0	-	3	0	3	0	0	12	
			In-Home Services	N	0	-	4	2	4	0	0	11	
			In-Home Services	N	1	-	1	0	1	0	0	3	
			In-Home Services	N	3	73	3	2	3	0	0	8	
			In-Home									0	6
			In-Home									0	8
			In-Home									2	9
			In-Home									0	8
In-Home									0	4			
In-Home									1	3			
In-Home									4	12			
In-Home									0	14			
In-Home									1	8			
In-Home									2	9			
In-Home Services	N	2	11	1	1	1	0	1	11				
In-Home Services	N	0	-	1	0	1	0	0	7				

8 items selected · SUM of Measure Values: 9

**Case Name**

[Click for Case Participant Details](#)

[Click to open the Case Face Sheet for this Case](#)

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### Caseload Tab – Overview by Case Worker Icon – Case Participant Detail

The image below provides a view of what details are provided in the ‘Case Participant Detail’ link within the ‘Overview by Case Worker’ icon.



The screenshot displays a dashboard interface. On the left, a 'Selected Dashboard' menu is highlighted with an orange border, containing three radio button options: 'Caseload' (selected), 'Initial Assessment', and 'Out-of-Home Care'. The main navigation area features four buttons: 'My Caseload', 'My Team', 'My County', and 'Statewide' (which is highlighted in teal). Below this, the title 'Case Participant Detail for (Case Name and ID)' is shown next to a green back arrow and an orange question mark icon. The main content is a table with the following columns: Case Worker, Case Name, Full Name, Person ID, Current Age, Safe, Household Member, Documented Disability, AODA Concern, and Medically Complex. The table contains six rows of data, with the first row's 'Case Worker' and 'Case Name' cells merged and labeled 'Case Worker, Case Name, Participant Names, and Participant IDs'. A blue information icon is visible in the top right corner of the table area, and navigation arrows are at the bottom right.

Case Worker	Case Name	Full Name	Person ID	Current Age	Safe	Household Member	Documented Disability	AODA Concern	Medically Complex	
Case Worker, Case Name, Participant Names, and Participant IDs				9	Y	Y	UNK	N	N	
				16	Y	Y	UNK	N	N	
				15	Y	Y	UNK	N	N	
				38	Y	Y	UNK	N	N	
				44	Y	Y	UNK	N	N	
				17	Y	Y	UNK	N	N	



## Initial Assessment Tab – Open Initial Assessments Icon

The Open Initial Assessments icon begins with displaying the total number of open Initial Assessments assigned to the worker or team in question.

**Selected Dashboard**

- Caseload
- Initial Assessment
- Out-of-Home Care

Case Worker

My Caseload
My Team
My County


**Total Open IAs**

30

County:


IA Worker Name:

**Open Initial Assessments**




**Days Open**

Submitted for Approval (orange) | In Progress (grey)



**Initial Face-to-Face Contact Result**




**Summary by Worker**

Worker Name	Total	Days IA Open				
		0-15	16-30	31-45	46-60	61-90
Case Worker	5	0	0	2	2	1
	1	1	0	0	0	0
	7	1	2	2	1	1
	7	0	2	3	2	0
	1	0	0	0	1	0
	9	1	4	4	0	0
<b>Grand Total</b>	<b>30</b>	<b>3</b>	<b>8</b>	<b>11</b>	<b>6</b>	<b>2</b>

**Detail List and Days IA Open for All**

Worker Name	Case Name (ID)	IA Begin Date	Days Open	IA Initial F2F Contact Result	Safety Asmnt Completed	IA Work Completed	IA Status
Case Worker, Case Name, Case IDs		5/29/2019	45	None/Error	No	No	In Progress
		6/3/2019	40	Attempted-Not Timely	No	No	In Progress
		5/22/2019	52	Attempted-Timely	No	No	In Progress
		5/8/2019	66	None/Error	No	No	In Progress
		5/26/2019	48	None/Error	No	No	In Progress
		7/7/2019	6	Occurred-Timely	No	No	In Progress
		5/10/2019	64	None/Error	No	No	In Progress
		6/22/2019	21	Occurred-Timely	No	No	In Progress
		7/5/2019	8	None/Error	No	No	In Progress
		6/12/2019	31	Occurred-Not Timely	No	No	In Progress
		6/3/2019	40	None/Error	No	No	In Progress
		6/16/2019	68	None/Error	No	No	In Progress

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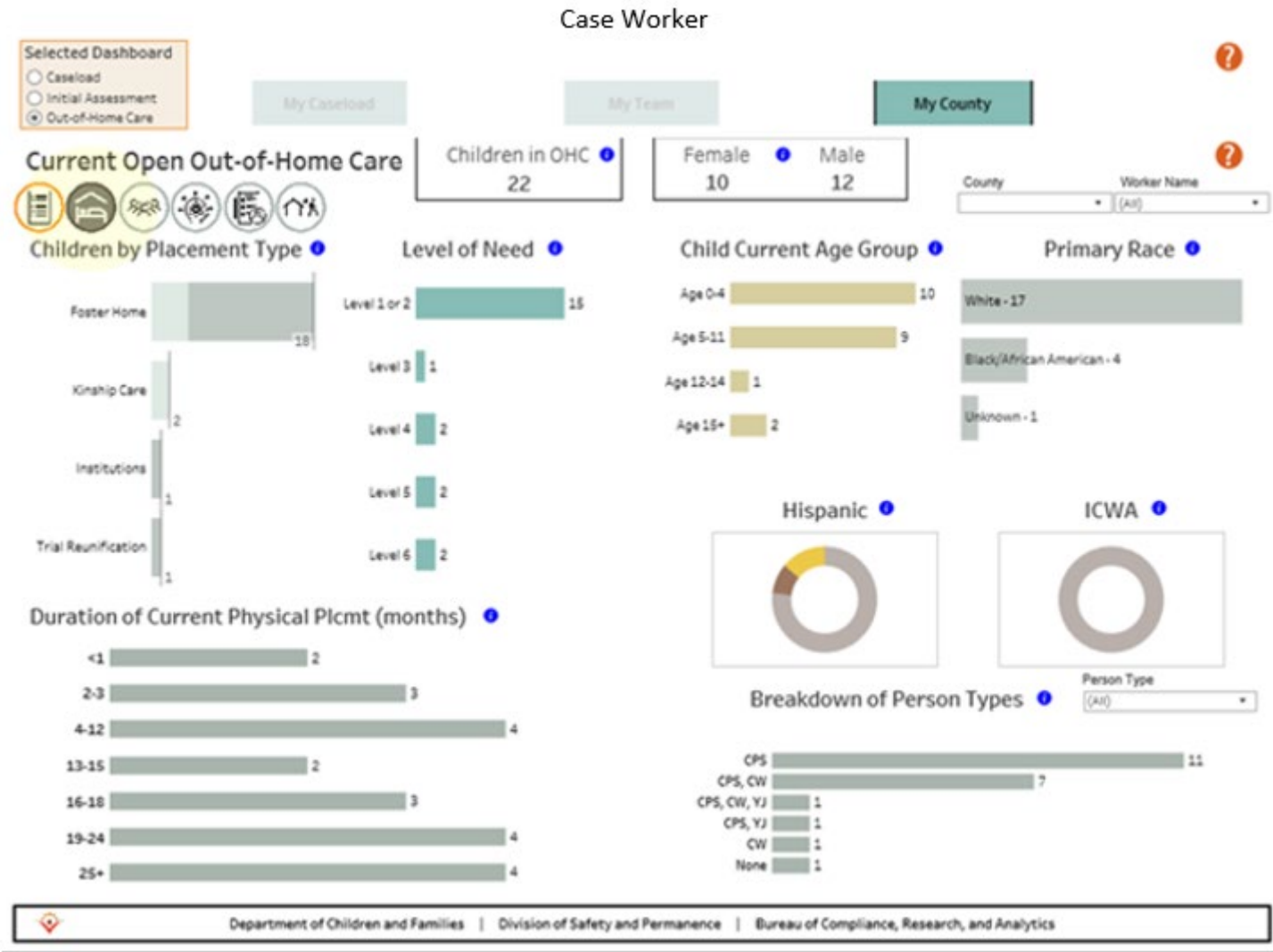
### Initial Assessment Tab – Initial Assessment Trends Icon

The Initial Assessments Trends icon is intended to provide a visual of the number of completed and open IA's, by month, within the chosen time period.



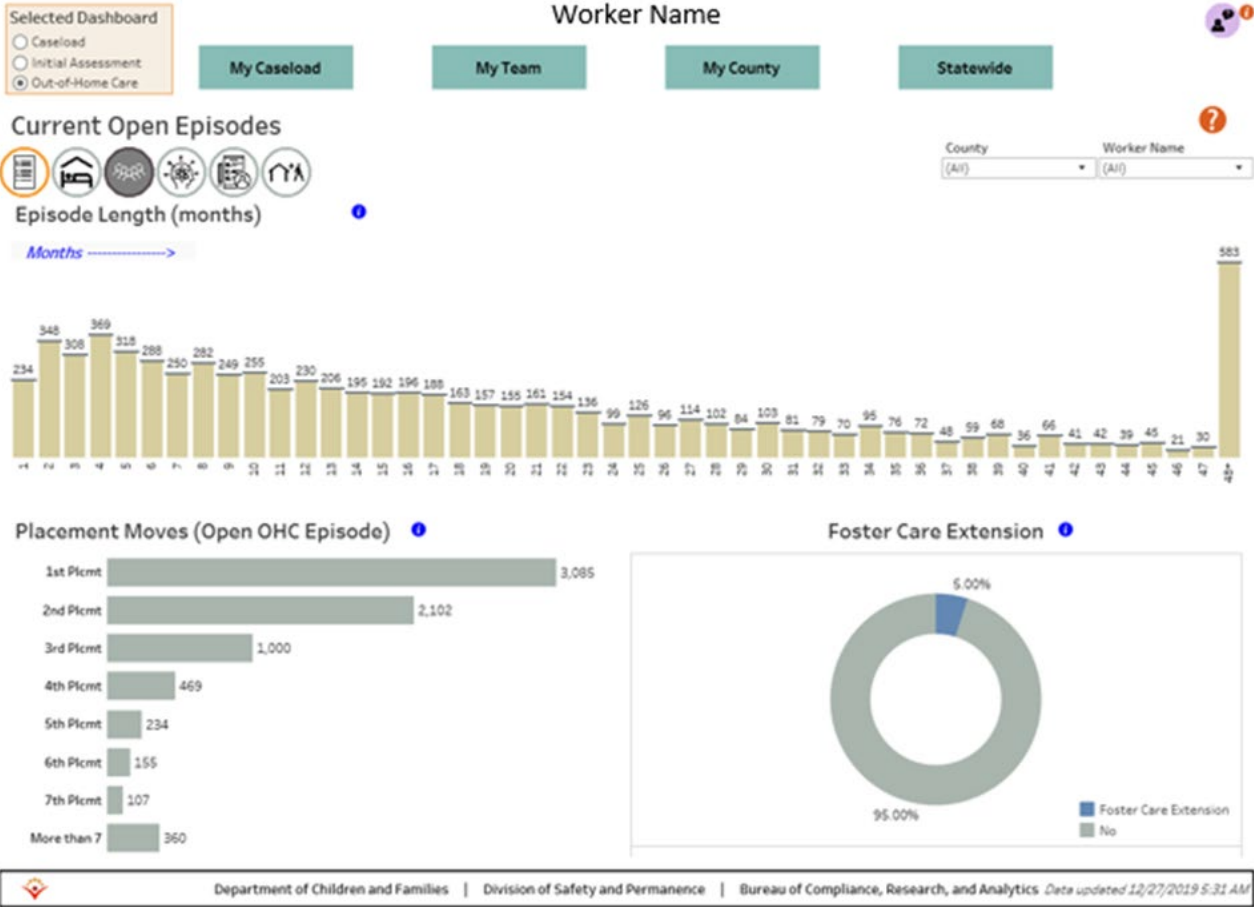
# Out-of-Home Care Tab - Current Open Out-of-Home Care Icon

The Current Open OHC icon provides the total number of children in OHC, by worker or by team, and details on those children.



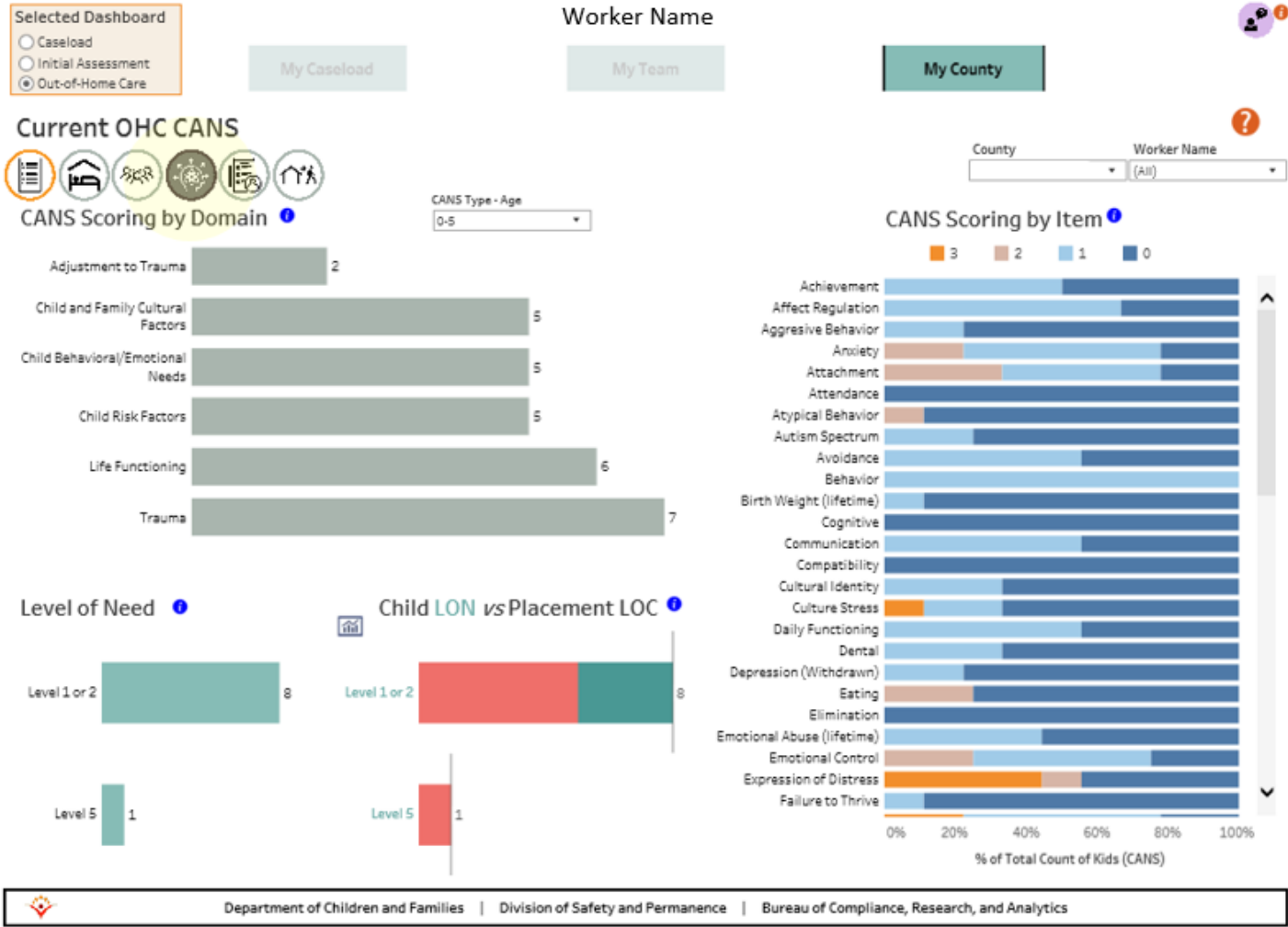
# Out-of-Home Care Tab - Current Open Episodes Icon

The Current Open Episodes page provides information on the length of time children have been in OHC, by episode, and by worker.



# Out-of-Home Care Tab - Current OHC CANS Icon

This page focuses on the CANS data for children placed in OHC.



### Out-of-Home Care Tab – Permanency Planning Icon

This page provides information on the total number of children in OHC, by worker or team, and details on those children’s permanency goals.

Selected Dashboard


- Caseload
- Initial Assessment
- Out-of-Home Care

Worker Name







My Caseload

My Team

My County




**Permanency Planning**

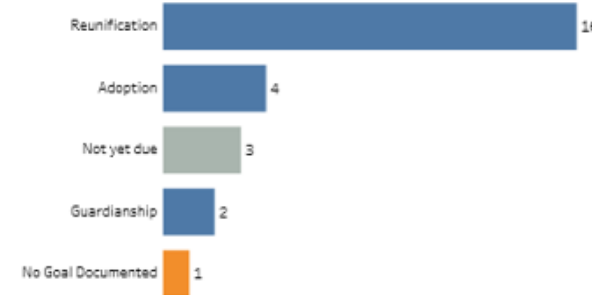
Children in OHC <b>26</b>	No Goal Documented <b>1</b>	Not Yet Due <b>3</b>
------------------------------	--------------------------------	-------------------------

County

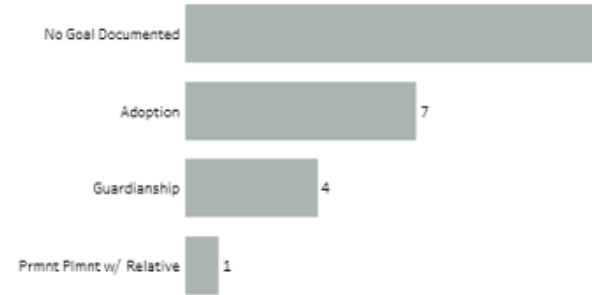
Worker Name (All)



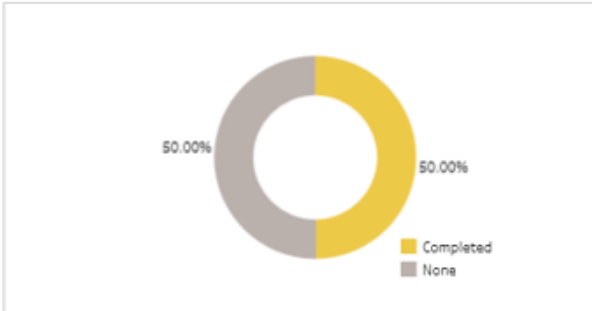
**Permanency Plan Goals**



**Concurrent Goals**




**Permanency Round Table**



**Kids without Permanency Plan**

Physical Placement Length (months)	Person ID	Removal Date	Placement Type Description	Case Type
27.1		6/8/2017	Institutions	CPS Family - Ongoing


|
|
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## Out-of-Home Care Tab - Discharges Icon (Gray Overlay)

The Discharges tab displays information on the current caseworker’s cases who have discharged from OHC within the selected time period. A screen overlay is shown here to make this point as this page only shows data on children who have discharged for currently employed caseworkers. Click the red box at the top right to eliminate the overlay screen.

The screenshot shows the 'Discharges' tab in the Worker Dashboard. At the top, there are navigation buttons for 'My Caseload', 'My Team', 'My County', and 'Statewide'. A 'Selected Dashboard' menu is on the left, with 'Out-of-Home Care' selected. The main content area is partially obscured by a gray overlay with the following text:

- Note:** This view displays information on discharges for current caseworkers only.
- The discharged caseload associated with former caseworkers will not appear in this view.
- For a complete summary of all discharges, please see the OHC Hub.

The background dashboard shows various charts and data points, including 'Children Discharged' (16,548) and 'Total Discharges' (18,690). A red 'X' icon in the top right corner of the overlay indicates where to click to close the notification window.

# Out-of-Home Care Tab - Discharges Icon

The Discharges tab displays information on the current caseworker's cases who have discharged from OHC within the selected time period.

