

Case Name:	Chen, Peng	Case ID:	9226609
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Date:	10/05/2022	Note 1 of 1	
Begin Time:	12:15 PM	End Time:	12:55 PM
Duration:	0.7	Billable:	<input type="checkbox"/>
Category:	Initl Assess Contact	Type:	Face-to-Face
Face-to-Face Location:	Home Visit	Face-to-Face Result:	Occurred
Worker Making Contact:	Worker, State	Contact by Designee:	<input type="checkbox"/>
<p>Subjective: Mr. Chen was surprised to learn that a report had been made to CPS regarding his son, Benji. Mr. Chen appeared upset that his parenting is being judged and that there are concerns about his son's safety. Mr. Chen is aware of Benji's headaches, lack of appetite, and sleeping, but indicated the solution is to allow him to stay home rather than getting to the bottom of the issue. Health issues are of big concern as Che Chen died of cancer with no medical intervention. Her disease was only discovered post-mortem.</p> <p>In the last year, Mr. Chen has struggled adapting to the role of a single parent. He has taken on additional hours at work to cover the family financially, which causes him to be away from the home often. He doesn't appear to spend much time providing basic care, such as grocery shopping and ensuring Benji is eating. Mr. Chen has Benji set up in extra-curricular activities, such as the YMCA and basketball to limit his time alone in the home. Mr. Chen is often exhausted from working and has limited quality time to check in with his son.</p> <p>Objective: There was limited information obtained during the contact as Mr. Chen was willing to talk privately in his home for less than one-hour during his lunch break from work. The length of time in which Benji has been experiencing health issues is unclear and only categorized as "recent" and "new". Benji has been a healthy child up until this time. Mr. Chen has been single parenting since his wife died about one year ago. His late wife, Che Chen, provided most of the care for Benji and for Mr. Chen. The family receives some assistance from Mr. Peng Chen's mother.</p> <p>Assessment: Mr. Peng is feeling overwhelmed by his role as a single parent. The relationship between himself and Benji has changed, not only because Mr. Chen must fulfill aspects of his parental role once done by his wife, but also because Benji has begun to display teenage behaviors, such as talking back, which Mr. Chen feels is disrespectful. There is also a higher degree of angst over the behaviors as this was not tolerated in Mr. Chen's home growing up.</p> <p>The information regarding the death of Che Chen makes it evident that Mr. Chen has not relied on Western medicine. This appears to be cultural as the family looks to their shaman for remedies.</p> <p>The death of Che Chen has not been discussed between Peng and Benji. It's unclear even if this conversation is allowed and, if so, how would this be received. Many of Benji's symptoms may be caused by or exacerbated by grief and loss. Many of his needs were met by his mother and that has changed as he spends a great deal of time alone while he's feeling ill and needed to meet some of his own basic needs.</p> <p>Plan: A follow up contact is needed with Mr. Chen to obtain information related to adult functioning and parental role, expectations for Benji, and communication between the family. This CPS professional will attempt to meet with Peng and Benji Chen together during the visit. If Benji is not comfortable talking about how he feels in front of his father, private discussion will occur. There will also be an attempt to work with Mr. Chen about following up with shaman regarding the headaches and other ailments.</p>			

Case Name:	Chavez, Laura	Case ID:	9226548
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Date:	06/24/2022	Note 1 of 1	
Begin Time:	10:00 AM	End Time:	Participants:
Duration:	0	Billable:	
Category:	Ongoing Services	Type:	
Face-to-Face Location:		Face-to-Face Result:	Type Detail:
Worker Making Contact:	Worker, State	Contact by Designee:	<input type="checkbox"/>

Subjective: Zelda Cox explained that she had found Jannae wandering out that night and she became immediately angry and "did not want to bail Laura out again." She shared that she knows that she was also scared, frustrated, and overwhelmed due to a history with Laura, Laura's family, and her own previous family history. Zelda explained that this was not the first time this has happened with Laura and her own parents were "drunks and drug users," so she sometimes struggles with these dynamics. This particular incident reminded her of the incident that resulted in her father's fatal overdose. She was upset and scared for both Jannae's and Laura's safety that night, and shared that she has been worried and embarrassed by her own reaction.

Zelda describes having been keeping an eye out for the Chavez family for a while on and off. She is frustrated by the circumstances because this was not the first time that Jannae has been in a precarious position. She further stated, "The apartment complex is not what it used to be, and I am not always here." "Jannae cannot be alone like that, unsupervised, wandering, and fending for herself with Laura passed out. I have explained that to Laura and to her parents and sister." Zelda describes the maternal family to be "done with the situation right now" so that leaves Laura and Jannae alone. Zelda shared she has tried to do more.

Zelda wants to take back her comment about Laura's parenting, identifying she was really upset. "They (Laura and Jannae) love each other and when she is sober, Laura is great with Jannae. She does all she can to take care of her, do things with her, teach her, and play with her, but when she drinks, she just cannot do it.

Zelda described being attached to Jannae, being concerned, and being frustrated at times that Laura will not help herself and be there as more for Jannae. Out of concern, Zelda checks in on them several times per week, has dropped off food, as well as made sure there are groceries and removed alcohol from the apartment. She finds things to do with Jannae and considers Laura a friend. She is adamant that Laura can be "saved," and she wants to help her friend.

Zelda has had contact with Laura's family and knows there is a lot of "drama," due to Laura's alcohol and substance use and behaviors that follow when she is intoxicated. Zelda has some additional feelings about the interactions between the family members and feels that though the family has been through a lot, they are missing the mark as they continue to feel like they carry the burden of Laura's choices and lifestyle. Zelda's opinion is that "it isn't about them" and they need to let the past go. She says they keep telling her they are giving her "space," but they bail when Laura does not do what they want. Zelda described it as the family telling Laura what to do, stressing her out, and expecting her to do it without understanding how addiction works. Zelda states she is a resource for them and promises not to "flake out again." Saying, "I should have stayed."

Objective: Zelda is willing to be involved to support Jannae and Laura where she can, and she is identifying a willingness to be involved. She is embarrassed by her response during the emergency and regrets not being more in control of her own emotions when Laura and Jannae needed her to be. Zelda has had some time to process her response, which seems genuine, and she attributes it to her own childhood trauma related to familial substance use disorders. She demonstrates some awareness about the dynamics of substance use as she disclosed personal history within her own family where there was significant substance use. Zelda describes having control most of the time over these emotions, identifying her response to Jannae being alone early in the morning and Laura needing emergency medical attention as embarrassing. She has insight to her response and experience with many of the dynamics involved and currently being assessed. She specifically lends insight to the relationship between Laura and Jannae as well as Laura and her family. While she labels the family dynamics as "drama", she understands the maternal family emotions, knows that the family is connected, involved, and pays attention to what is going on. Zelda seems to support their efforts even when she is angry. They are not doing more with what she believes are better resources than she has to help with.

Zelda seems to know that Laura and Jannae need all the help they can get, and she is willing to be involved, stating she is committed to doing better. Zelda believes that Laura will get better with help.

Assessment: While there are difficult interactions that happen within Laura and Jannae's support system, they have a support system to use. Zelda has independently reached out to be identified as an option. She lives close and describes close alignment with Jannae, moderate alignment with Laura, and describes having intervened multiple times previously. Zelda self describes not being at her best the night that Laura overdosed and has insight as to why she responded that way. Zelda's reaching out was not easy for her, she did so after reflecting on her behavior and indicating it was embarrassing for her. Even after this reflection, she sought out the assigned worker to offer to be a resource for the Chavez family. While she has indicated that she wants to be involved and share information, she has not indicated how she specifically

sees herself as continuing to be involved.

Plan: This interaction was not inclusive of the family. Laura and Jannae have no idea it occurred, and they need to know of the interaction. Laura's input needs to be considered and in partnering with the family, ultimately, this is Laura's decision. The first step is to contact Laura to discuss her thoughts on having Zelda involved in a supportive role.

Case Name:	Thornfield, Shari	Case ID:	9226589
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Date:	10/10/2022	Note 1 of 1		
Begin Time:	12:00 PM	End Time:	Participants:	
Duration:	0	Billable:		<input type="checkbox"/>
Category:	Child Welfare	Type:		Other
Face-to-Face Location:		Face-to-Face Result:	Type Detail:	
Worker Making Contact:	Worker, State	Contact by Designee:	<input type="checkbox"/>	
<p>Subjective: Bobby's teachers report him as disruptive at times and there's been conflict and yelling with other children, which may be connected to Bobby being the new kid in class or potentially being picked on due to his hygiene. Bobby is responsible for getting himself ready for school because his grandmother is not awake in the morning and his mother leaves early for work. It's unclear who is responsible for assuring the child is bathed and has clean clothes.</p> <p>Shari Thornfield recently moved back to Wisconsin from Arizona after a failed relationship with her boyfriend, Paul. She had no money of her own and moved herself and son, Bobby, in with her disabled mother, Ginnie. Ginnie's failing health creates limited ability to care for the house and clutter is evident throughout the home. The presence of cats and the odor associated with them urinating outside of the litter box permeates through the house. Ginnie is also diabetic and incontinent, which causes odor and seems to be the smell coming from Bobby as well. Shari doesn't have a high school diploma and has been dependent on Paul for the last few years. There is some question if the relationship was abusive. There is unclear information about physical abuse, but Ginnie reports Shari called her several times saying that Paul was abusive. Shari categorized the relationship as emotionally abusive, which ultimately led to her taking enough money from Paul for plane tickets to leave him.</p> <p>The home environment is dirty and cluttered, and Shari reports it's better than when she first moved in and referred to the show "Hoarders". Shari has already done work trying to throw things away and make progress in the home, but this is clearly a large undertaking and difficult to tackle now that she's working.</p> <p>Objective: Bobby is new to the school and is admittedly hungry. The teachers have found he arrives with a lack of food, has stolen other kids' lunches, and the school doesn't have the paperwork for the reduced or free lunch.</p> <p>Shari came to Wisconsin with no money of her own. To secure a paycheck, she had a friend assist her with finding a well-paying job. This job comes with a commute of 60-90 minutes each direction, causing Shari to be out of the home for additional daytime hours.</p> <p>The household income also includes Ginnie's fixed income.</p> <p>Assessment: Since Shari has been working so many hours, there is an unclear plan for Bobby to be cared for. When Shari isn't home, she leaves Ginnie in charge. But Ginnie believes Bobby is better able to keep himself clean, wear clean clothing, and have food ready than he appears to be.</p> <p>Ginnie's health issues make the lack of hygiene worse as there is a strong odor from both the lack of care for cats and Ginnie being unable to care for herself and her incontinence.</p> <p>The parental capacity associated with Shari's desire for a better life is strong. She has made it clear that not only was she not getting what she needed from Paul, but he was not a father-figure for Bobby. Despite a lack of work history, she has a strong desire to provide money to care for Bobby, herself, and Ginnie.</p> <p>There is a lack of understanding regarding Bobby's developmental level in association with caring for himself. There is no schedule for him during the hours in which Ginnie is in charge and there is more information needed about Shari's time at home during the weekends. It's unclear who is responsible for keeping food in the home and its cleanliness.</p> <p>Plan: Work with Ginnie and Shari to discuss what their daily schedule looks like. Identify how the responsibilities have been divided between the two of them and if this has been clearly communicated. The plan is to work with the family to assess when Ginnie is most able and active, if there's potential for having her ensure Bobby has what he needs for school, and what her abilities look like in the afternoon and evening until Shari gets home. Discuss how the family plans for the work or school week. Services are needed to provide any gaps in care. There may also need to be some planning and discussion around household income. The house needs additional cleaning and decluttering, and a plan for ongoing maintenance, and possible rehoming of the cats, should be discussed with the family. There's a lack of clarity about Ginnie's ability to care for herself, which may limit her ability to provide care for Bobby. Ginnie may need home healthcare assistance from a community resource.</p>				